



# **2017**

# **Membership Handbook**

**2802 – 13<sup>th</sup> Avenue SE  
Medicine Hat, Alberta  
T1A 3P9**

**Tee-Times  
403-526-0737 ext #1**

**Administration  
Phone: 403-526-0737 ext #3  
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Email: [linda@connaughtgolf.com](mailto:linda@connaughtgolf.com)  
[trevor@connaughtgolf.com](mailto:trevor@connaughtgolf.com)**

**Website  
[www.connaughtgolf.com](http://www.connaughtgolf.com)**

***follow us on FACEBOOK or  
TWITTER@ConnaughtGolf***

## ***VISION STATEMENT FOR CONNAUGHT GOLF CLUB***

“To deliver an excellent golf and social experience  
inspired by  
exceeding the expectations of our members and guests”

## **MISSION STATEMENT FOR CONNAUGHT GOLF CLUB**

“To be leaders in the golf industry in Southeastern Alberta providing  
excellent value for our customers”.

### **2016-2017 Executive**

PRESIDENT:	Dean Brandt
PAST PRESIDENT:	Reg Bolton
1 <sup>st</sup> VICE-CHAIR:	Richard LePage
2 <sup>nd</sup> VICE-CHAIR:	Fred Long
TREASURER:	Jim Standell
DIRECTORS:	Kirby Finley
	Carol Kavanaugh
	Jerry McNamara
	Gary Leis
	Miles Thorson

### **2016-2017 Committee Chairpersons**

FINANCE:	Jim Standell
GROUNDNS:	Kirby Finley
PROSHOP:	Fred Long
HOUSE:	Miles Thorson
TOURNAMENT:	Proshop and Executive Professional
JUNIORS:	Proshop
COMMUNICATIONS:	Dustin Zdan

## 2016-2017 Staff

EXECUTIVE PROFESSIONAL:	Trevor Ellerman, CPGA
HEAD PROFESSIONAL:	Derek Berger, CPGA
GOLF COURSE SUPERINTENDENT:	Dustin Zdan, CGSA, AGSA
ASSISTANT SUPERINTENDENT:	Justin Olansky, AGSA
OFFICE MANAGER:	Linda Howie
EXECUTIVE CHEF	Sheryl Kohlman

## Hours of Operation

### Pro Shop

April 1 to May 7. 1 Hour Prior to 1<sup>st</sup> Tee Time to Close  
May 8 to Aug 31 (Weekdays)..... 6:15am to Close  
May 8 to Aug 31 (Weekends)..... 6:15am to Close  
Sept 1 to Sept 29 ..... 7:30am to Close  
Sept 30 to Oct 31. 1 Hour Prior to 1<sup>st</sup> Tee Time to Close

### Clubhouse

April 1 to May 1 (Weekdays).....9:00am to Close  
April 1 to May 1 (Weekends).....8:30am to Close  
May 2 to Aug 31 (Weekdays.)...8:00am to 9:00pm plus  
May 2 to Aug 31 (Weekends)....7:30am to 9:00pm plus  
Sept. 1 to Oct. 1 (Weekdays).....8:30am to 9:00pm  
Sept. 1 to Oct. 1 (Weekends)....8:00am to 8:00pm plus  
Oct. 2 to Oct. 31.....9:00am to Close

### Snack Shack & Beverage Cart

**S.S.** April 1 to May 7 Everyday.....11:00am to 5:00pm  
**B.C.** April 1 to May 7.....Weather Dependent  
**S.S.** May 8 to Aug 31 Everyday.....9:00 am to Close  
**B.C.** May 8 to Aug 31 Everyday.....11:00 am to Close  
**S.S.** Sept. 1 to Oct. 1 Everyday.....10:00am to Close  
**B.C.** Sept. 1 to Oct. 1 Everyday.....12pm to Close  
**S.S. & B.C.** Oct. 2 to Oct. 31.....Weather Dependent

## Services

## **Memberships:**

The Adult Single Member is any individual over the age of 30. This membership gives the member unlimited golfing privileges 7 days a week.

The Restricted Single Member is any individual over the age of 30. This membership gives the member unlimited golfing privileges 5 days a week (Monday to Friday). It includes week day holidays.

The Young Adult Member is any individual between the ages of 19 and 25. This membership gives the member unlimited golfing privileges 7 days a week.

The Intermediate Adult Member is any individual between the ages of 26 and 30. This membership gives the member unlimited golfing privileges 7 days a week.

The Junior Member is any individual under the age of 19. If a parent of a Junior is a member, children ages 15 years and under will receive a free membership, and for children ages 16 to 18, the membership fee will be half price.

Age is determined as of April 1<sup>st</sup> of the current golf season.

## **Annual Power Cart Lease:**

Connaught offers annual power cart leases to members. 5 Days/Week and 7 Days/Week packages are available. These leases are sold by the single seat. Each member will only be responsible for purchasing his or her own seat on a lease cart. The other seat, if to be used, must be either occupied by another leaseholder, or have been rented for the round. **Sign-out sheets are to be signed at the pro shop before each round by each leaseholder.**

The use of carts on the golf course is at the discretion of the Grounds Superintendent, Executive Professional and/or Golf Professional with respect to inclement weather or adverse course conditions.

## **Private Power Carts:**

Connaught permits the use by Members of private carts on the golf course and provides storage for the same in a designated compound for an annual fee. Members will pay an annual storage and trail fee for their respective cart. Private cart usage is restricted to the registered lease holder and immediate family. Lending of private carts to persons other than the designated users is PROHIBITED.

Connaught shall not be responsible for any injury to, or for any property loss or damage suffered by any member and/or guest while on the Golf Club premises. Members and/or their guests should have their own insurance coverage for public liability, property damage, fire and theft for all their property left at the Golf Club.

### **Range Passes:**

There are 3 categories of range pass: single, couple and family. Single is for one user, Couple is for two users (be it husband/wife or partners) and Family is for more than 2 users within the same immediate family. The passes are NOT transferable and are to be used only by the pass owner(s).

Range pass holders are also permitted full usage of the Pat Vallely Practice Facility.

### **Club Storage:**

Connaught provides club storage services to members for an annual fee. As part of this service, golf clubs are cleaned after each round and placed in the storage area.

Connaught shall not be responsible for any property loss or damage which may occur to member's clubs while on the Golf Club premises. Members must have their own insurance coverage for public liability, property damage, fire and theft for any property left at the Golf Club including but not limited to golf clubs.

### **Lockers:**

Locker rentals are available to all members. Members who have rented lockers will have first option for their locker for the next season. Lockers not rebooked by May 1<sup>st</sup> of the following year will be resold to the waiting list.

### **Pat Vallely Practice Facility:**

Members and Annual range pass holders are welcome and encouraged to use this facility. This practice area offers a large teeing ground suitable for long, middle and short iron practice, as well as a practice sand bunker. Please register with the Pro Shop to receive ID marker and range balls, and to ensure that the practice area is available. It is requested that all users respect their fellow patrons by picking up and returning range balls to the pro shop.

## Tee-Time Reservations

1. Weekday tee time reservations for members of Connaught Golf Club may be made 5 days in advance by phoning 403-526-0737 or in person after 7:00 AM. Members may also book on-line at [www.connaughtgolf.com](http://www.connaughtgolf.com) through Tee-On 5 days in advance for weekday tee-times.
2. Booking for weekend tee-times (Saturday, Sunday and Holidays); members may book 5 days in advance through Tee-On. Non-members may book tee-times 3 days in advance for weekdays and weekends.
3. Members, to receive an e-mail confirmation of tee times booked or have your name viewed on the online tee sheet, please refer to 'My Account' in the online booking and then select 'Preferences'. At this point you may change your settings.
4. Whenever possible, please include all the names of the golfers in the group at the time the reservation is made. When the group includes less than 4 golfers, the Club reserves the right to fill the open spots.
5. Juniors may book their own tee-times after 2:00 pm on weekends and holidays. Juniors are not permitted to play before 12:00 PM on weekends and holidays, and must be accompanied by an adult between 12:00 pm and 2:00 pm.
6. All golfers are required to check in at the pro shop prior to their tee time.
7. **Cancellation Policy.** The tee-time reservation is a privilege of membership. To allow for effective management of the tee, all members are requested to report all cancellations a minimum of 24 hours prior to the tee time. This includes any amendments to the number of players in the booking. If the tee time or amendment is not made according to the applicable cancellation policy, the person who reserved the time will be notified. Continued abuse of the reservation system by members will result in the suspension of tee time booking privileges.
8. The Club reserves the right to refuse tee-time booking privileges to members and non-members who abuse tee-times.

## 2017 Membership Rates

	<u>Shareholder</u>	<u>No Share</u>	<u>Dual Surcharge</u>
Adult Single - 7 day a week	\$ 1,785.00	\$1885.00	\$250
Spousal - 7 day a week	\$ 1605.00	\$1705.00	\$250
Adult Single - 5 day a week	\$ 1,450.00	\$1525.00	\$225
Spousal - 5 day a week	\$ 1305.00	\$1375.00	\$225
Young Adult (19 - 25 Years)	\$ 955.00		\$155
Intermediate Adult (26-30)	\$ 1,265.00		\$205
Juniors: 12 Years & Under	\$ 195.00		\$50
13 - 15 Years	\$ 265.00		\$50
16 - 18 Years	\$ 325.00		\$50

1 Junior Membership (18 year or younger) per paid Adult membership

(Parent/guardian/grandchild) is FREE. All Other Junior Memberships are FULL PRICE.

**ANNUAL CART SEAT LEASE:**

5 Days/Week - (Mon - Fri)	\$ 350.00
7 Days/Week	\$ 400.00

**RANGE PASSES:**

Single	\$ 240.00
Couple	\$ 400.00
Family	\$ 525.00

**CLUB STORAGE** \$ 195.00

**SEASONAL PULL CARTS** \$ 80.00

**LOCKER(S):** \$ 40.00

**GAS CART STORAGE & TRAIL FEE:** \$ 450.00

**ELECTRIC CART & TRAIL FEE** \$ 525.00

**DRIVE ON CART & TRAIL FEE** \$ 400.00

**2017 CAPITAL LEVY** \$ 135.00

**SHARE PURCHASE** \$ 1,500.00

## Payment of Membership Fees

All fees become due immediately upon receipt of services. Connaught also offers a payment plan. They are as follows:

- 50% of the membership fee, cart lease fee, cart storage fee, range pass, club storage, pull cart rental, locker, assessment or any one or combination of these fees to be paid at time of application for the payment plan. The remaining 50% to be paid in three equal monthly instalments in the three months immediately following the first payment. A \$25.00 administration fee will be added to the initial payment.

OR

- A 12 month payment plan is available. This plan is in effect from November 1 until October 1 with 12 equal instalments paid. A \$25.00 administration fee will be applied to the first payment. The first payment for this plan must include a sum equivalent to the number of months that have expired from the beginning of the term.
- For the purchase of a share, the member may, if they choose to, divide the payment into two instalments, one half at time of purchase and the other half when purchasing their membership for the following golf season.

In all cases a valid credit card must be registered with the Administration office.

## Refund Policy

### **Membership Dues:**

All refunds are subject to approval by the Board of Directors and are subject to a \$50.00 administration fee.

In the event of medical reasons (doctor's certificate) or employment transfer, the Golf Club will refund on the following basis:

Prior to April 1 <sup>st</sup>	Full Refund
After April 1 <sup>st</sup> but prior to July 15 <sup>th</sup>	50% refund
After July 15 <sup>th</sup>	No refund

Bags tags must be returned at the time of refund request.

## Credit Policy

1. Credit will be extended to MEMBERS IN GOOD STANDING ONLY to a maximum balance of \$750.00 at any time. Prior approval may be obtained to exceed this limit.
2. To activate charging privileges the Club must have a valid credit card on file for each member.
3. Members will be billed for their account balances monthly. It is the member's responsibility to retain receipt copies and review their statement.
4. The account is due when rendered and must be kept current. Overdue accounts will be assessed a monthly service charge of 2%.
5. Junior players wishing to charge must have preauthorized credit.



6. The Connaught Golf Club reserves the right to suspend charging and/or playing privileges to any member not in good standing.
7. Account balances past 60 days will automatically be charged to the member's credit card on file.
8. Member statements can be viewed on line using your member number through the member booking engine on the web site. Select 'My Account' and then click on 'Reports'. Click on the month you wish to look at.

## **Guest Fees**

### **Green Fees**

#### **18-HOLES**

Monday to Thursday	\$52.00
Fri., Sat., Sunday and Holidays	\$57.00

#### **9-HOLES**

Monday to Thursday	\$28.00
Fri., Sat., Sunday and holidays	\$30.00

### **Cart Rentals**

18-holes	\$36.00
9-holes	\$20.00

(All prices include GST)

All cancellations must be made a minimum of 24 hours prior to tee time including amendments to the number of players in the booking. If the tee time or amendment is not made according to the applicable cancellation policy, the person who reserved the time will be charged the full amount on his/her credit card.

## **Rain Checks**

A guest(s) will receive a rain check for 18-holes if they were unable to complete the front nine of their 18-hole round due to weather or course conditions. If they have started the back nine, then they will receive a rain check for 9 holes. Rain checks for 9-hole rounds will be at the discretion of the Pro Shop.

## **Dress Code**

Appropriate golf attire is required for use of the golf facilities.

1. Proper footwear must be worn while golfing: soft soled shoes or golf shoes with non-metal spikes.
2. Men's wear permitted: Collared shirts or crew neck tee shirts with sleeves must be worn at all times. Shorts must be tailored and have pockets. Jeans are permitted if they are clean and non-tattered.
3. Clothing NOT permitted: Shirts with offensive slogans, short shorts, gym wear of any kind, and cut-offs.
4. Ladies wear permitted: All current fashion golf wear. Blue jeans are allowed if they are clean and non-tattered.
5. Clothing NOT permitted: Bare midriffs, spaghetti strap tank tops, shirts with offensive slogans, short shorts, gym wear of any kind, and cutoffs.

Connaught Golf Club reserves the right to deny access to the facilities to anyone dressed inappropriately.

## **Golf Etiquette**

- Play from the tees that best suit your level of ability. There are 4 sets of tees at Connaught. This will help you to play within your own capabilities, and enhance your enjoyment of the game.
- Play ready golf - this means be prepared to hit your shot when it is your turn. Using this approach will save a significant amount of time during the course of a round.
- Always play a provisional ball if you think your original shot may be lost or out of bounds.
- When looking for a lost ball, you are allowed a maximum of 5 minutes to locate it. After that time, put another ball in play as quickly as possible.
- Power carts must remain on cart paths around the greens and tee boxes.
- Make sure to adhere to all cart directional signs.
- Replace divots on tee boxes and fairways or fill with sand/seed mix which is provided.
- When you exit a bunker, rake all marks behind you.
- When at the green, place pull-carts and clubs in proximity with the approach to the next hole.
- Please fix your ball mark on the green and two other ones as well.
- When on the green, play without undue delay; read your putt while playing partners who are away are playing their stroke, and be prepared to putt when it is your turn.
- Exit the green immediately upon completion of the hole so the following group may play up.

## **Pace of Play**

The Connaught Golf Club has an expected pace of play of 4 hours and 30 minutes.

For the enjoyment of everyone's golf experience, Player's Assistants and Starters will be provided at peak times to help assist players in maintaining this pace. **It is the responsibility of each group to keep up to the players in front of them.**

### **Lightning**

In the event of a lightning occurrence in the area, the Golf Club may deem it necessary to suspend play in the interests of safety for the golfers. An air horn will sound signaling an end to play. Return to the clubhouse as quickly as possible. Play will be resumed when the danger has passed.

### **Men's League**

Men's League plays on Tuesday and Thursday evenings. It is a nine-hole shotgun event which runs from early May until September each season. All members are welcome and encouraged to participate in the league. Non members are also welcome, with the purchase of a special golf league pass which qualifies them to participate. For League information, please contact the Administration Office or the League Chairman.

### **Ladies League**

Ladies League plays on Tuesday evenings. It is a nine-hole shotgun event which runs from early May until September. All members are welcome and encouraged to participate. Non-members are also welcome, with the payment of an annual league fee. For League information, please contact the Administration Office or the League Chairperson.

### **Senior League**

One Wednesday morning each month, a mixed senior event is scheduled. Sign-up sheets are posted in the lower foyer of the Clubhouse. This is a social event which encourages fun by offering a different format each time.

### **Junior Program**

Connaught Golf Club is committed to the development of junior golf. An active teaching program is offered for all ages of junior players. Classes are offered for beginners as well as coaching for advanced competitive players. Contact Head Professional Derek Berger for details on format and scheduling.

### **Outside Liquor**

Alberta Gaming and Liquor Commission regulation states: "Patrons are not permitted to bring their own alcoholic beverages on the licensed premises/golf course." The Golf Club can be fined or have its license suspended for failure to comply with these regulations. Anyone found to have outside liquor in their possession will have it confiscated and they may be removed from the premises and may be subject to permanent suspension.

## **Liability**

Every member and/or guest shall use the premises at his/her own risk. Connaught shall not be responsible for any injury or for any property loss or damage suffered by any member and/or guest while on the Golf Club premises. Members and/or their guests should have their own insurance coverage for public liability, property damage, fire and theft for all their property left at the Golf Club including but not limited to golf clubs and equipment, carts and vehicles. The liability also extends to damage to property outside of the golf course boundaries while on the golf course (buildings, condos and vehicles). All these incidents must be reported immediately to the Pro Shop.